

## SADAFCO & Quality

As a leading regional food manufacturer, SADAFCO has implemented a Food Safety Management System (FSMS) according to the internationally accepted **ISO 22000:2018** Standard.

An FSMS is a network of interrelated elements that combine to ensure that food does not cause any adverse human health effects. These would include programs, plans, policies, procedures, practices, processes, objectives, controls, roles, responsibilities, documentation, records and resources involved throughout the processing of food products.

The key elements in this system that ensure food safety throughout the food chain up to the point of final consumption are:

1. Interactive communication
2. System management
3. Good Manufacturing Practices
4. Hazard Analysis & Critical Control Points (HACCP) principles.

**ISO**, which stands for International Standards Organization, is a Non-Governmental Organization (NGO) with abilities to set standards that often-become law, either through treaties or national standards. In practice, ISO acts as a consortium with strong links to governments.

**SADAFCO**, as a publicly listed company, is required to adhere to the country's food regulations and also to fulfill consumers' needs and expectations. Therefore, like most food operations throughout the world, SADAFCO is becoming aligned with what is considered a leveled, universal regulation which facilitates food production and trade.

SADAFCO also adheres to a philosophy that makes "Quality Assurance everyone's responsibility and not the sole domain of only one person or one department." It is a shared focus of all business functions within the company to achieve the objective of satisfying consumers' needs at the highest quality standards.

The Jeddah Ice Cream Factory achieved the ISO 22000:2005 status in February 2012, Jeddah Milk Factory in August 2012 and Dammam Factory achieved the same in August 2013.

All these certificates were updated to the new ISO 22000:2018 in September 2021, together with the new Bakery line in Jeddah Central Warehouse. Also Riyadh Regional Distribution Center was certified in ISO 22000:2005 in January 2019, and upgraded to the new ISO 22000:2018 in May 2021.

These certifications **guarantee** SADAFCO quality and confirm to consumers that the trust that they have placed in our products for more than three decades is justified.